



Child Support Services

You want the best for your kids!

That's why there is a free service through the Alberta Government to help parents who are finding it hard to support their family, get child support agreements or court orders for child support.

Child support payments can make a big difference. Next to the money you make when you work, child support is the biggest way to increase your family's income. When you get child support, it continues until your child is at least 18 years old. Sometimes you can keep getting child support when your child goes to college or university.

Who can get Child Support Services?

A. Two parent families with children from other relationships and single parents who get:

- Income Support,
- Alberta Adult Health Benefit and
- Assured Income for the Severely Handicapped (AISH).

If you don't have a child support agreement or court order by the time you leave one of these programs, Child Support Services will keep helping you so you can get child support.

B. Two parent families with children from other relationships and single parents and aren't in any of the above programs when:

- their family income is less than the amounts in the table shown
- there is no existing support order and a child support worker finds that there is a good chance for the other parent to pay support payments.

Every family is different.

Child Support Services look at the needs in each family and take care of the rest. It usually takes a couple of appointments to make sure that they have everything that they need.

What is the income level to get Child Support Services?

The income level is based on the number of people in your family and your gross income (gross income is the income you make before taxes are taken off your pay cheque) from all people who are working in your family. The Universal Child Care Benefit and the National Child Benefit Supplement are not counted when Child Support Services adds up your income. They also know that everyone's life is different so contact them even if your income is a bit above the amounts below:

Number of People in your family	Maximum Gross Yearly Income <small>(gross income = income before taxes are taken off your pay cheque)</small>	Approximate Monthly Gross Income	Approximate Hourly Wage
2 Persons	\$15,900	\$1325 per month	\$8.28 per hour
3 Persons	\$20,000	\$1667 per month	\$10.42 per hour
4 Persons	\$22,600	\$1883 per month	\$11.77 per hour
5 Persons	\$25,700	\$2120 per month	\$13.25 per hour
6 Persons	\$28,200	\$2350 per month	\$14.69 per hour
7 Persons	\$30,300	\$2525 per month	\$15.78 per hour

How does Child Support Services help parents?

Once you call Child Support Services, they will get information from you and if possible, from the other parent who can make payments.

If needed, Child Support Services can help find the other parent and help prove that they are the parent. They will then

try to get an agreement with the other parent or go to court to get a court order to make the other parent pay child support. They always try to find the best way to get child support for a family.

Child support agreements and applications for court orders are made based on government child support rules. You or Child Support Services may send the agreements and court orders to the Alberta Justice Maintenance Enforcement Program (MEP) (www.justice.gov.ab.ca/mep/) which collects and sends you the child support payments. Sending your child support agreement to the Maintenance Enforcement Program helps make it more likely that you will get the child support payments.

If Child Support Services can't help you get child support, or if you have other needs as well, they will help you

get in touch with other government or community agencies to help you get the services that you need.

Who do you contact to get Child Support Services?

For further information about Child Support Services please visit the website at www.hre.gov.ab.ca/css or call Child Support Services at (780) 415-6400 in Edmonton.

